## EXHIBIT 77

Case: 3:13-cv-00346 aption call on staller involved: 05/23/14 Page 2 of 2

Appointment Date/type		в	Install Se			ervice Call		Time			
Installer Name (Area)								Activity #			
Name						Date received			•		
Address	;					Home Phone					
City/Zip				Work or Cel			Vork or Cell				
Email							Alternate #				
Referred by			Phone				Email				
Type of Residence		Requirements		Wear Hearing			Gender & Age	Employe	d	Former CapTel User	
Single Family Home		Hard of Hear	ng	Yes (1 or 2)			Male	Yes		Yes	
Apartment		Analog phone ja	ıck	Cochlear Imp			Female	N	0	No	
Retirement Home		Broadband Interi	net		No		AGE				
Year Round Resident											
Other Home											
Number of people Living in household		Number of Childr	en								
Notes by Installer  Features customer would like for future model:											
Equipment Installed N							outer OR Switch	Internet Provider		Wired OR Wireless	
NEW REFERRAL		1					Home Phone		·		
Address							Work or Ce	II			
City/Zip							Emai	il			
Not Interested: No Analog Line No High Speed Can't Afford Price (too expensive) Chose a Competitor Doesn't Like Captioning Doesn't Need Captioning Missing Features (list features) Not Hard of Hearing Disqualified Other (list reason)  Promo Code Hours  Hours											